




We heal and inspire the human spirit.

To: All Non-PCP Providers
From: IEHP – Provider Relations
Date: September 4, 2025
Subject: **Mandatory Biennial Provider Training – September 25**

In accordance with DHCS, all Providers are required to take refresher training every two years. We will offer a Mandatory Biennial Provider Training Webinar on **September 25, at 12:00 pm.**

Agenda items include:

- Mission, Vision, and Values
- Provider Support
- Providers' Role, Rights & Responsibilities
- Members' Role, Rights & Responsibilities
- Utilization Management & Care Coordination
- Claims
- Compliance Trainings

Meeting Details	
Date	September 25, 2025
Time	12:00pm-1:30pm
Location	Microsoft Teams Webinar (link will be sent via email the day prior to the meeting)
RSVP via link or QR code by Wednesday, September 24	

For RSVP questions, please email Laura Roque Roque-L@iehp.org

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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